Electronic Acknowledgement Receipt				
EFS ID:	4440308			
Application Number:	10678876			
International Application Number:				
Confirmation Number:	1277			
Title of Invention:	Call center communications system for handling calls to a call center			
First Named Inventor/Applicant Name:	Minh Duy Khuc			
Customer Number:	28004			
Filer:	Stephen S. Roche/Jamie Cameron			
Filer Authorized By:	Stephen S. Roche			
Attorney Docket Number:	1202a			
Receipt Date:	11-DEC-2008			
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Application Type:	Utility under 35 USC 111(a)			

## Payment information:

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$1050
RAM confirmation Number	2510
Deposit Account	210765
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Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
		"	62448		
1	Extension of Time	ExtOfTime.pdf	3436c56632a8a44b0b56c64d6109c4ca4f619 ccf	no	1
Warnings:					
Information:					
2		TermDiscl.PDF	326814	yes	4
			4d6571e04cbe7a723d337300f6982e2e1e3 b5932		
	Multip	art Description/PDF files i	n .zip description		
	Document Description		Start	End	
	Terminal Disclair	1	1		
	Terminal Disclaimer Filed			2	
	Terminal Disclair	3	3		
	Terminal Disclair	4	4		
Warnings:					
Information:				1	
3	Amendment/Req. Reconsideration-After Non-Final Reject	ResponseToOA.pdf	71162	no	9
			72e36e6efabaa5473f1a1051c4a854f967f7f 218		
Warnings:					
Information:					
4	Fee Worksheet (PTO-06)	fee-info.pdf	31636	no	2
			482499aadcd8f2430881a652d530cf17d48 4d62d		
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		Total Files Size (in byte	rs): 49	2060	

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## New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-[d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

## National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

## New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.